

FREQUENTLY ASKED QUESTIONS

WHAT DOES “BORGO” MEAN?

“Borgo” is Italian for “village.” After all, it takes a village to design a space!

DOES BORGO DO COM (CUSTOMER’S OWN MATERIAL)?

Yes, when Borgo was founded 39 years ago, our core business was upholstery work and we have never strayed away from offering custom upholstery options!

WHERE DO I SHIP COM FABRICS TO?

324 Carlingview Drive
Toronto, Ontario, Canada
M9W 5G5

WHAT IS THE WEIGHT CAPACITY FOR YOUR CHAIRS?

Generally speaking, the weight capacity for our chairs is 300 pounds (136 kilograms) per seating position.

DO YOU HAVE ANY PRESENTATIONS?

We are constantly updating and improving our product offering; find the latest and greatest on our website. We have a PowerPoint presentation available for download at borgo.com/tpbpres.

DO YOU HAVE ANY CASE STUDIES WE CAN REFERENCE?

To access our case studies online, visit borgo.com/casestudies.

DO YOU HAVE ANY CAD SYMBOLS OR REVIT FILES WE CAN USE?

To access our CAD Symbols and Revit files online, visit borgo.com/login/cad-drawingsymbols.

WHERE CAN I ACCESS A DIGITAL COPY OF THESE SALES TOOLS?

To access our sales tools online, visit borgo.com/sales-tools.
Make sure check this link regularly as our sales tools are always being updated.

WHO DO I CONTACT FOR MEMO SAMPLES?

E-mail serena@borgo.com for any memo sample requests.

DOES BORGO HAVE ANY ENVIRONMENTAL CERTIFICATES?

We do have an Environmental Policy and are ISO 14001 (International Organization for Standardization – Environmental Management System) certified. We have Green Data sheets available for all of our products which include any possible lead points. We are ANSI-BIFMA e3-2014 Compliant (Gold Status) and have AmeriGreen Strategies Certificate.

WHERE ARE YOUR PRODUCTS MANUFACTURED?

Efficiency, productivity and dependability are Borgo’s priorities. That is why within the walls of our factory located in Toronto, you will find two state of the art CNC machines that are used to cut fabrics, vinyls, leathers and wood in our effort to encourage proficiency, increase accuracy and limit waste. In addition, Borgo makes all soft seating frames in house to order. By taking the necessary measures to increase our productivity, it allows us to give our customers the best prices, the quickest lead times, and real customization!
